

# Applicators, Terminators, Hand Tools, and Electronic Components

## Factory-level Service and Calibration

### Instructions:

1. Copy the form on the back of this brochure. Follow the instructions with the form.

2. Pack and ship the equipment, enclosing the completed form, to:

Tyco Electronics  
Applicator/Terminator Service Center  
627 N. Grant Street  
Waynesboro, PA 17268

3. For applicator service or repair the shipment must include at least 200 terminals on a reel, and either wire or stripped leads. If the wire or stripped leads are not provided, there will be an additional \$25 charge. The minimum of 200 terminals is needed to verify the service. Without the terminals, the applicator will be set up to the most available terminal on the applicator log sheet.

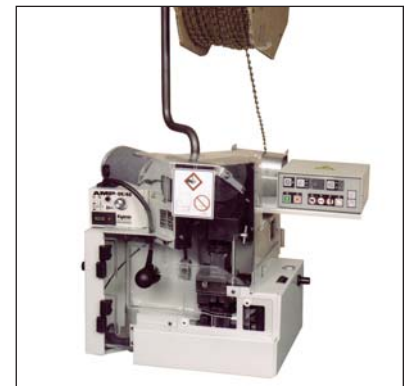
### The Key to Continuing, Effective Crimp Performance

You've already made the right choice in crimp tooling—AMP quality tooling. AMP quality calibration and maintenance are also the right choice to keep your crimp tooling operating at peak performance. In this brochure you'll find details on the most popular services available at Tyco Electronics Service Centers, complementing our on-site services. If you have any questions, call the Tooling Assistance Center at 1-800-722-1111.

### Applicator and Terminator Service

Services include:

- Warranty Services—with no charge for labor or parts
- Calibration Services
- Equipment Repair—to application specifications
- Quick Turnaround
- 90-day Warranty on Repairs



Tyco Electronics' equipment serviced includes:

- All Tyco-style applicators
- AMP-O-LECTRIC Model G Terminator
- AMP-O-LECTRIC Model K Terminator
- AMP-3K/40 and 5K/40 Terminators

and more.

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2. Pack and ship the equipment, enclosing the completed form, to:

#### SHIPPING OTHER THAN US MAIL:

Tyco Electronics  
Tooling Service Center  
2465 Lee Highway  
Mt. Sidney, VA 24467

#### US MAIL (32 kg [70 lb] max):

Tyco Electronics  
Tooling Service Center 150-001  
PO Box 196  
Mt. Sidney, VA 24465-0196

3. For immediate service, schedule your calibration by calling the Tooling Service Center at 540-245-1710 (Fax 540-245-1740).

### Hand Tool Repair and Calibration

CERTI-CRIMP hand tools and die sets; pneumatic crimping heads and die sets; and hydraulic hand tools, crimping heads, and die sets all benefit from factory or on-site service.

Services include:

- Recalibration—promotes quality improvement per ISO 9000. Recommended every 6 months or 5,000 cycles to verify that tools meet Tyco Electronics' application specification.
- Visual Inspection—checks tool operation and looks for missing or damaged parts.
- Handle Pressure Check—measures pressure with calibrated machine or gauge; adjusts to match design specification.
- Quality Inspection Plan (QIP)
- 90-day Warranty on Repairs



Need More Information?

For information about tooling, call 1-800-522-6752 or e-mail [toolsales@tycoelectronics.com](mailto:toolsales@tycoelectronics.com).

For drawings or technical data, contact your Tyco Electronics sales engineer or call the Technical Support Center: 1-800-522-6752. Dimensions are in millimeters unless specified otherwise. Values in brackets are English equivalents unless specified otherwise. Specifications subject to change. Consult Tyco Electronics for latest specifications.

# Applicators, Terminators, Hand Tools, and Electronic Components

## Factory-level Service and Calibration

### Instructions:

1. Copy the form on the back of this brochure. Follow the instructions with the form.
2. Pack and ship the equipment, enclosing the completed form, to:

Tyco Electronics  
Electronic Component Repair  
Department  
100 AMP Drive  
Harrisburg, PA 17112

If you have questions or need more information, contact the Electronic Component Repair Department at 717-810-2860 (Fax 717-810-2799).

### Electronic Component Repair

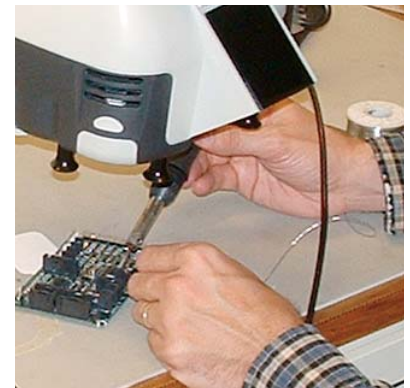
Component-level repair of controllers and other electronic systems associated with your crimping equipment can add to productivity and cost-efficiency.

Services include:

- Warranty Services—with no charge for labor or parts
- Component-level Repair
- Quick Turnaround
- Complete Functional Testing
- 90-day Warranty on Repairs

Equipment acceptable for repair includes:

- AMP-O-LECTRIC Model G Controller
- CHAMPOMATOR 2.5 Controller
- Crimp Quality Monitor (CQM)
- AMPOMATOR CLS Electronics and more.



Need More Information?

For information about tooling, call 1-800-522-6752 or e-mail [toolsales@tycoelectronics.com](mailto:toolsales@tycoelectronics.com).

For drawings or technical data, contact your Tyco Electronics sales engineer or call the Technical Support Center: 1-800-522-6752. Dimensions are in millimeters unless specified otherwise. Values in brackets are English equivalents unless specified otherwise. Specifications subject to change. Consult Tyco Electronics for latest specifications.

# Applicators, Terminators, Hand Tools, and Electronic Components

## Service Request Form

### Instructions:

1. Make a copy of this form and fill in all fields completely. Enclose the filled out copy in your package. Failure to do so may result in unnecessary delays.
2. A purchase order is required (or, in the case of hand tools, your approval of our quote) for all non-warranty repairs.
3. Proper packaging is important. We are not responsible for damage incurred during shipment.

### APPLICATORS AND TERMINATORS

A Purchase Order for a minimum of \$500 is required. We will contact you if the estimated cost exceeds this amount. If the charge is less than \$500, you will be billed for only the actual charge.

**Ship to:**

Tyco Electronics  
 Applicator/Terminator Service Center  
 627 N. Grant Street  
 Waynesboro, PA 17268



Company Name \_\_\_\_\_

Attention \_\_\_\_\_

Return Shipping Address \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Preferred Carrier \_\_\_\_\_ Acct Number \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip/Postal Code \_\_\_\_\_

Country \_\_\_\_\_

Tyco Electronics Account Number \_\_\_\_\_

Contact Name for Repair Clarification \_\_\_\_\_

Phone Number \_\_\_\_\_ E-mail \_\_\_\_\_

Fax Number \_\_\_\_\_

Purchase Order Number (for Repairs) \_\_\_\_\_

Equipment Model Number \_\_\_\_\_

Equipment Serial Number \_\_\_\_\_

Description of Problem or Request \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### HAND TOOLS

A quote will be provided by e-mail or fax prior to service. Your approval will be required for us to proceed with the work.

**Shipping other than US Mail:**

Tyco Electronics  
 Tooling Service Center  
 2465 Lee Highway  
 Mt. Sidney, VA 24467



**US Mail (32 kg [70 lb] max):**

Tyco Electronics  
 Tooling Service Center, 150-001  
 PO Box 196  
 Mt. Sidney, VA 24465-0196

### ELECTRONIC COMPONENTS

A Purchase Order for a minimum of \$500 is required. We will contact you if the estimated cost exceeds this amount. If the charge is less than \$500, you will be billed for only the actual charge.

**Ship to:**

Tyco Electronics  
 Electronic Component Repair Department  
 100 AMP Drive  
 Harrisburg, PA 17112

