

Applicators, Terminators, Hand Tools, and Electronic Components

Service Request Form


Instructions:

1. Make a copy of this form and fill in all fields completely. Enclose the filled out copy in your package. Failure to do so may result in unnecessary delays.
2. A purchase order is required (or, in the case of hand tools, your approval of our quote) for all non-warranty repairs.
3. Proper packaging is important. We are not responsible for damage incurred during shipment.

APPLICATORS AND TERMINATORS

A Purchase Order for a minimum of \$500 is required. We will contact you if the estimated cost exceeds this amount. If the charge is less than \$500, you will be billed for only the actual charge.

Ship to:
 Tyco Electronics
 Applicator/Terminator Service Center
 627 N. Grant Street
 Waynesboro, PA 17268



HAND TOOLS

A quote will be provided by e-mail or fax prior to service. Your approval will be required for us to proceed with the work.

Shipping other than US Mail:
 Tyco Electronics
 Tooling Service Center
 627 N. Grant Street
 Waynesboro, PA 17268

US Mail (32 kg [70 lb] max):
 Tyco Electronics
 Tooling Service Center, 170-001
 627 N. Grant Street
 Waynesboro, PA 17268-8643



ELECTRONIC COMPONENT CORE PROGRAM

A Purchase Order must be supplied for the replacement part. The defective item must be received and validated by Tyco Electronics prior to shipment of the replacement. Contact the Tooling Assistance Center at 1-800-722-1111 for additional information.

Ship to:
 Tyco Electronics
 Electronic Component Core Program
 627 N Grant St
 Waynesboro, PA 17268



Company Name _____

Attention _____

Return Shipping Address _____

Preferred Carrier _____ Acct Number _____

City _____ State _____ Zip/Postal Code _____

Country _____

Tyco Electronics Account Number _____

Contact Name _____

Phone Number _____ E-mail _____

Fax Number _____

Purchase Order Number _____

Equipment Model Number _____

Equipment Serial Number _____

Description of Problem or Request _____

